

GSA SmartPay® Program

Fiscal Year 2019 Program Fact Sheet

The GSA SmartPay Program At A Glance

- ✓ The GSA SmartPay program was established in 1998 and is the premiere charge card program of the United States federal government, serving more than 560 federal agencies, organizations, and Native American governments. The GSA Center for Charge Card Management (CCCM) is responsible for the overall management and leadership of the GSA SmartPay program.
- ✓ GSA SmartPay is the largest government charge card program in the world and the program's payment solutions are designated by OMB as 'Best in Class - Preferred'.
- ✓ Through the GSA SmartPay program, agencies are able to obtain Purchase, Travel, Fleet, and Integrated accounts (known as business lines) through a master contract with two banks: Citibank and U.S. Bank.
- ✓ The GSA SmartPay program provides agencies with agile commercial payment solutions to help meet their purchase, travel, and fleet needs in support of agency mission delivery.

Purchase Account



Purchase

Used for purchasing general supplies and services

Fleet Account



Fleet

Used for fuel and maintenance for government vehicles

Travel Account



Travel

Used for official travel expenses; airline, hotel, meals, and incidentals

Integrated Account



Integrated

Used to integrate multiple business lines into one account

GSA SmartPay Program Benefits

- Administrative cost savings and efficiency
- Secure and accountable payment solutions promote efficient and convenient transactions
- Travel Cards provide access to City Pair program discounts
- EMV Chip Cards provide account holders with additional security
- Refunds to agencies based on transaction volume and payment performance
- Electronic transaction data enables enhanced ability to detect questionable transactions
- New Tax Advantage travel card to assist agencies in saving money through better tax compliance in areas such as lodging taxes

What the Account Cannot Be Used For

- Personal use or unauthorized purchases
- Purchases that do not comply with the Federal Acquisition Regulation or other procurement regulations

Fiscal Year 2019 GSA SmartPay® Program Statistics

CCCM Services

Data Management

- Provides summary Government-wide purchase account data on an annual basis
- Statistical summary information available online
- Monthly reporting on spend, transactions, and the number of account holders, including specific information about each business line.

Education & Training

- Facilitates working groups
- Virtual training for each business line available 24/7
- Operational guidance via GSA SmartPay Smart Bulletins
- Hosts the Annual GSA SmartPay Training Forum

Customer Service

- Dedicated points of contact for each agency
- Delivers online access to critical information
- Phone and email support during business hours

Total	FY 2017	FY 2018	FY 2019
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<i>Spend</i>	\$28.6B	\$30.6B	\$32.5B
<i>Transactions</i>	93.0M	95.7M	95.7M
<i>Accounts</i>	3.5M	3.5M	4.3M

Purchase	FY 2017	FY 2018	FY 2019
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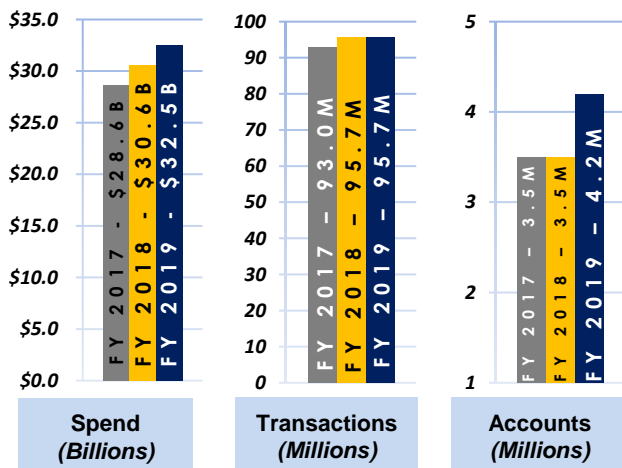
<i>Spend</i>	\$18.9B	\$20.0B	\$21.9B
<i>Transactions</i>	20.4M	20.6M	21.3M
<i>Accounts</i>	293K	287K	556K

Travel	FY 2017	FY 2018	FY 2019
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<i>Spend</i>	\$8.3B	\$9.1B	\$9.0B
<i>Transactions</i>	43.6M	45.2M	43.7M
<i>Accounts</i>	2.6M	2.7M	3.0M

Fleet	FY 2017	FY 2018	FY 2019
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<i>Spend</i>	\$1.4B	\$1.6B	\$1.7B
<i>Transactions</i>	29.0M	29.9M	30.7M
<i>Accounts</i>	605K	589K	696K



In Fiscal Year 2019:

- The total spend was *\$32.5 billion*
- Agencies/organizations received *\$435 million* in refunds.
- Each GSA SmartPay account, on average, *spent approximately \$340 per transaction.*
- The *Department of Veterans Affairs* was the top agency by program spend with *\$12 billion (37% of total spend).*

Enhancements to the GSA SmartPay Program in FY19

Electronic Payables Solutions
Government-to-Government Transactions
Mobile Payments

Straight Through Processing
Enhanced Customer Training Programs
Tax Advantage Travel Card

GSA Center for Charge Card Management

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